



SPRINGBOK
VETERINARY GROUP

HYDROTHERAPY

Verwood Road
Three Legged Cross
Dorset
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Terms and Conditions:

- Whilst every effort is made to ensure a safe swimming environment for your animal, they are swum at the owner's risk.
- Animals will not be swum unless a referral form has been filled out and signed by your veterinary surgeon.
- Please ensure your pet has not eaten for at least three hours prior to/after your appointment.
- Please ensure your pet has had the chance to urinate and defecate before swimming.
- It is the owner's responsibility to clean up after their pet whilst on premises (poop-a-scoop bags are available upon request).
- Defecation in the pool results in all sessions within the next 24 hours being cancelled, therefore there is a charge of £50.00.
- Dogs must be kept on a lead.
- Bitches in season will not be allowed to swim.
- Animals with fleas and worms will not be allowed to swim.
- Owners should be aware South Coast Hydrotherapy School is part of Springbok Hydrotherapy Centre and students are very likely to be present. Owners are requested to speak to the hydrotherapist before their session if they would prefer the students to not be present or to observe only.
- If your pet has diarrhoea and/or is vomiting they will not be allowed to swim.
- Animals with infectious conditions (e.g. Kennel Cough) or open wounds will not be allowed to swim.
- Owners are required to notify Springbok Hydrotherapy Centre if the patient's injury or condition worsens or if the veterinary surgeon advises that treatment must be stopped.
- All session fees must be paid for on the day (this includes insurance claims).
- Springbok Hydrotherapy Centre will charge a full session fee for late arrivals.
- We require at least 24-hour notice for cancellations, you may be charged failure to comply.
- Springbok Hydrotherapy Centre reserves the right to refuse to swim any animal at the centre.
- Owners are advised to wear suitable footwear (non-slip shoes) whilst in the premises due to wet floors.
- Springbok Hydrotherapy Centre will not be held responsible for any personal injury incurred whilst at the centre.
- Springbok Hydrotherapy Centre will not be held responsible for any loss or damage of any personal belongings (including cars in the car park) whilst at the Springbok Hydrotherapy Centre.
- Springbok Hydrotherapy Centre reserve the right to use any photographic or video material taken at the centre.